



KITCHEN & WINE BAR

We are thrilled to announce that we are reopening our doors to friends and fans for tableside service! There are a number of safety protocols that we have put in place to ensure an enjoyable experience for all. Please read through this information before making a reservation.

NEW SAFETY FEATURES

1. Contactless online ordering and payment.
2. For now, online reservations only, to allow for contact tracing if needed. Sorry, no walk-ins.
3. Tables spaced at least six feet apart.
4. All staff members will wear masks at all times.
5. Hand sanitizers at every table as well as at Orzo entrance and outside bathrooms.
6. Completely remodeled bathrooms with new touchless fixtures.

OUR TABLESIDE SERVICE PROMISE

Our Promise to You...

1. WE WILL ONLY seat parties that have made a verified online reservation. This is to ensure that we not only have a record of everyone who has dined with us, but also that every reservation has an opportunity to review and agree to the safety protocols that we have implemented.
2. WE WILL ONLY allow a staff member to begin their workday, once they have had their temperature taken and have answered a series of health-related questions.
3. WE WILL ALWAYS wash or sanitize our hands just prior to approaching your table.
4. WE WILL ALWAYS clean and disinfect the bathrooms every hour.
5. WE WILL ALWAYS disinfect tables, chairs and other items on the table prior to your being seated.

What We Ask from You...

1. Please do not visit Orzo if you are experiencing any symptoms of COVID-19 or have been in contact with anyone exhibiting symptoms.
2. Please arrive on time. We want to make sure we don't create unnecessary groups of people waiting outside the restaurant.
3. Masks MUST be worn to enter Orzo, and at all times when not seated at your designated table. If you arrive to Orzo without a mask, one will be provided to you for a small fee.
4. Please do not arrive with additional guests without notifying the restaurant in advance.
5. When approaching the front door and host stand, please allow 6 feet of distance between yourself and the party in front of you who are next in line to be seated.
6. For personalized attention when seated please simply DON YOUR MASK. One of our team members will promptly approach to answer any questions that you may have, or, if you prefer, engage in clever conversation or witty banter. This is a much more civilized way of getting our attention than snapping your fingers!
7. Please use the hand sanitizer provided at your table as much as you like.
9. Please be aware that all reservations have been allocated 2 hours for dining so that we will have enough time to clean, sanitize and reset for the next seating.
10. Please make sure that all members of your party are familiar with these policies. Please do not make a reservation to dine with us if you or any members of your party are uncomfortable with our protocols.



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What your Tableside Dining Experience will look like:

1. We will be open for Tableside Service Wednesday through Saturday from 4:00 to 9:00 pm. Dining Room Reservations for the week will open on Monday morning and must be made online. Patio Reservations may be made online the day of the reservation, weather permitting.
2. When you book your reservation, you will be required to make a \$25/person deposit that will be deducted from your final bill. Since we will be handling only a fraction of our normal volume, it is critical for us that all reservations show up. In the event that you need to cancel or reschedule, we ask that you provide 24-hour notice for a full refund.
3. Once your party arrives and are seated, the person making the reservation will receive a text message with a link to our Online Ordering System, Tock. For those who have ordered online from our Curbside Menu, the ordering process will be much the same.
4. Review the paper menu at your table and place your order through the online ordering system. You may place your order in stages. Cocktails & wine first, then dinner, then dessert & after-dinner drinks. Each time you access the online ordering platform, you will simply be adding to your existing order. Our one request, however, is that you order your appetizers and entrées for the table at the same time (we will take care of coursing out your meal so you don't receive everything all at once). We will always be available to help if you need assistance with the online ordering process.
5. If you are dining indoors, a rolling table will be wheeled up next to yours prior to the delivery of any food or drink. To ensure as much social distancing as possible, we will place your food on the rolling table and you will pass the dishes to each other. The rolling table will then be removed. It will return when you have finished with a course and you are ready to have dishes & silverware cleared.
6. We will refresh silverware between courses by delivering the necessary utensils on a small plate that will be placed on your table. Please remove the silverware and we will remove the plate.
7. At the conclusion of your meal, you will have the opportunity to review your bill, add a gratuity and authorize payment. Our apologies, but for now we do not have the ability to split checks or accept multiple forms of payment.

We look forward to seeing you again soon!

MAKE AN ONLINE DINNER RESERVATION

<https://www.exploretock.com/orzokitchen>

